

BLIMO

Portable & Foldable Electric



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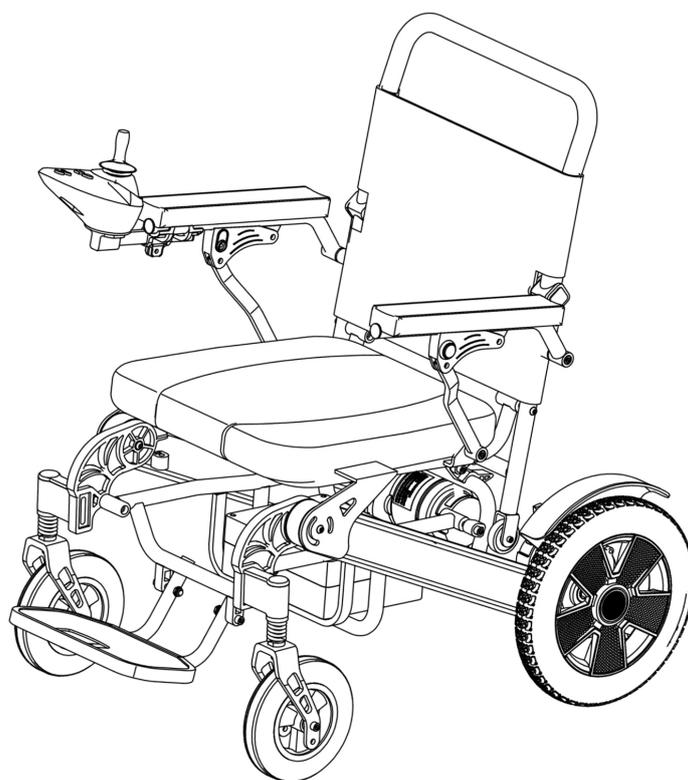
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Operator's Manual



Before using the BLIMO Move series electric wheelchair, please read this user manual carefully and save it for future use.

© Nordbutiker AB

Thank you for choosing this Electric Wheelchair

- Move / Move Plus from **BLIMO**

Our goal is for you to continue to feel satisfied with your choice of both vendor and product. Your electric wheelchair is designed to provide the highest possible convenience and safety while meeting environmental requirements.

The operator's manual is primarily intended to acquaint you with the functions and characteristics of the electric wheelchair and how to use them in the best manner possible. They also contain important safety and maintenance information, as well as describing possible problems that can arise while using the electric wheelchair.

Before you begin using your electric wheelchair, it is important that you read and understand the contents of these operating instructions, and in particular the safety instructions. Always keep operator's manual within convenient reach when using your product, as the need for important information may arise concerning its use, safety and maintenance.

All information, pictures, illustrations and specifications are based upon the product information available at the time these operating instructions were printed. Pictures and illustrations used in these operating instructions are representative examples and not intended to be exact depictions of the various parts of the electric wheelchair.

We reserve the right to make changes to the product without prior notice.

If you have any question, please contact your dealer from whom the wheelchair was purchased.. If you want to know more about us and our range of mobility and living aids, welcome to visit www.blimo.se / www.blimo.dk / www.blimo.no / www.blimo.fi



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1. General

1.1 About Operator's Manual

Produced and published by BLIMO
Version no.: 1.1
Date: 2025-12-30

Language: EN
Applicable item: **Move** series

1.2 Intended use

The Electric wheelchair is a chair equipped with wheels, it is a means of transportation for the disabled, the sick and the infirm.

1.3 Symbols

The following symbols describing danger, warning, caution, notice and information are used throughout this manual to draw attention to items of significant importance to safety.

Symbol	Name	Description
	DANGER	Indicates a hazardous situation which, if not avoided, could result in death as well as serious damage to the product or other property.
	WARNING	Indicates a hazardous situation which, if not avoided, could result in serious injury as well as damage to the product or other property.
	CAUTION	Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury as well as damage to the product or other property.
	NOTICE	Indicates an important but not hazardous situation which, if not avoided, could result in damage to the product or other property.
	INFORMATION	Gives useful tips, recommendations and information for efficient, trouble-free use.

2. Safety instructions

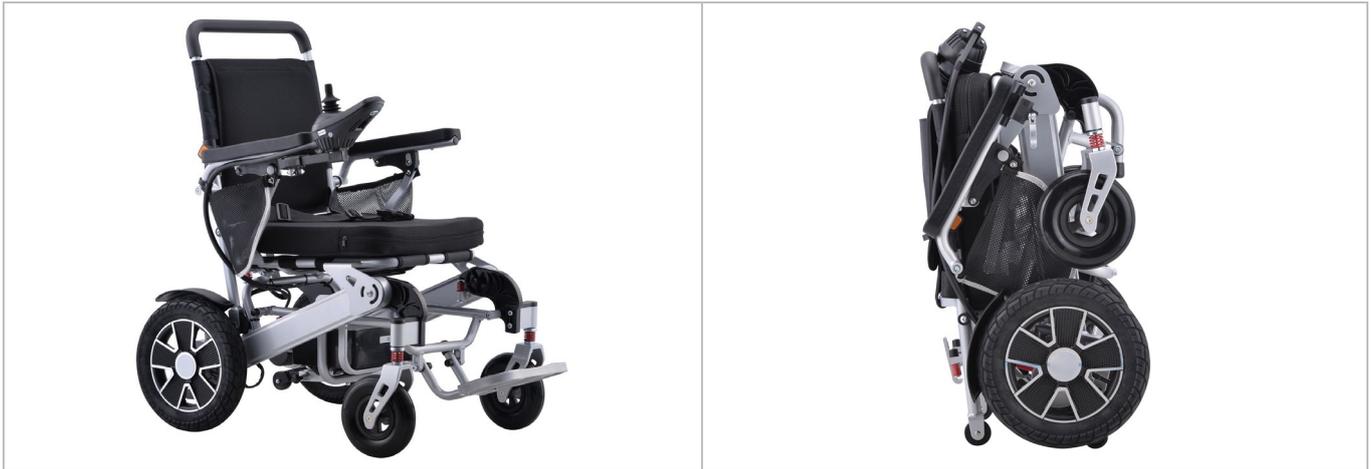
Please read and follow all instructions and warnings in all manuals supplied with your electric wheelchair and its accessories. Incorrect use may both injure the user and damage the wheelchair. In order to reduce these risks, read the Operator's Manual, in particular the safety instructions and their warning texts.

BLIMO is not responsible for personal injuries or property damage resulting from any person's failure to follow the warnings and instructions in this manual. BLIMO is not responsible for injuries or damage resulting from failure to exercise good judgment.

It is also of the utmost importance that you devote sufficient time to getting acquainted with the various buttons, functions and steering controls, etc. of your wheelchair and its accessories before you begin using it.

Do not undertake your own first test drive without making sure help is available in the immediate vicinity should you need it.

3. Packing list of standard electric wheelchair



Move

The image shown here is indicative only. If there is inconsistency between the image and the actual product, the actual product shall govern.

<div data-bbox="159 884 523 1400" style="border: 1px solid gray; padding: 10px; text-align: center;">  <p>Operator's Manual</p> </div> <p>Operator's Manual</p>	 <p>Armrest Bag * 2pcs</p>	<p>Charger</p> 	
		<p>Controller <i>(subject to purchase)</i></p> 	
		<p>Anti-Tip device</p> 	
<p>Lithium Battery 24V12Ah (standard)</p> <p><u>Lithium Battery 24V20Ah (option)</u></p>			

4. Getting to know your wheelchair

4.1 Overview

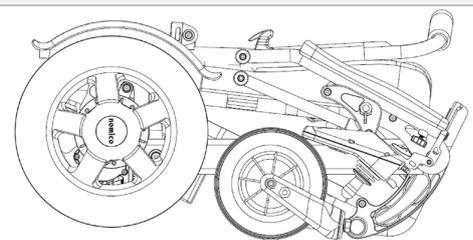


Code	Name of Main Components	Code	Name of Main Components
1	Controller	8	Back support
2	Seat cushion	9	Arm support
3	Label location	10	Controller driver
4	Battery	11	Mudapron
5	Foot support	12	Wheelchair frame
6	Caster wheel	13	Anti-Tip device
7	Lifting handle bar	14	Drive wheel and motor

Characteristic

Move series are electric rear-wheel drive wheelchair for outdoor and indoor driving. It is using 4-link structure, can be folded or opened in 1 second.

Its light weight and compact size are very suitable as a means of transportation for outdoor travel.



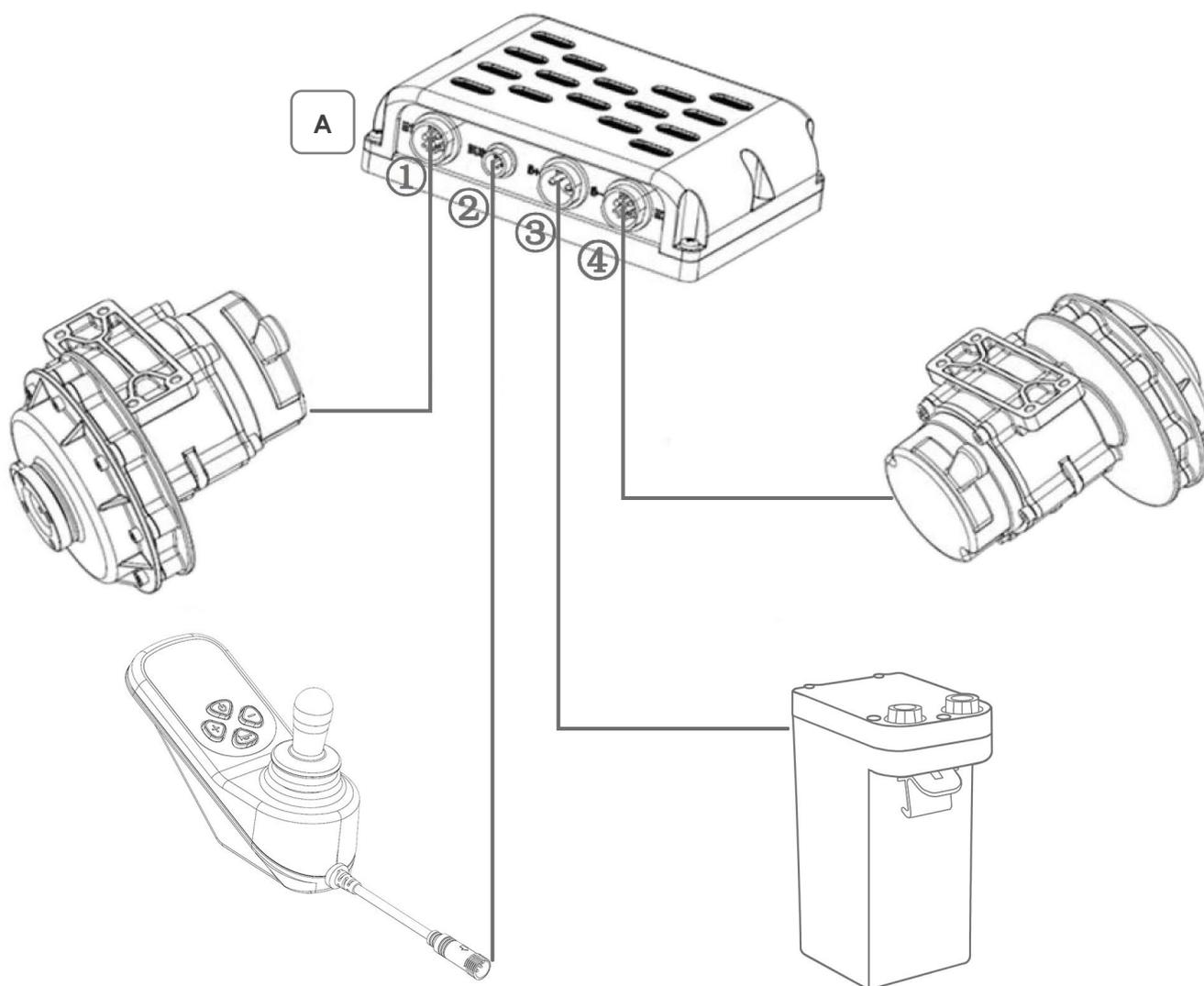
4.2 Technical specifications

(Note: Manual measurement with slight error, subject to the real object.)

4.2.1 Dimensions	Move	Move Plus
Seat width:	450 mm	
Seat depth:	430 mm	
Seat frame height at front edge:	435 mm	
Seat surface height at front edge:	500 mm	
Back support width:	440 mm	
Back support height:	500 - 600 mm	
Distance between arm supports:	455 mm	
Arm support to seat:	210 mm	
Foot support to seat:	320 mm	
Ground clearance:	110 mm	
Wheelbase:	550 mm	
Overall length	950 mm	1190 mm
Overall width	620	
Overall height	960 - 1060 mm	
Stowage size:	620 x 400 x 770 mm	620 x 430 x 810 mm
Package size:	670 x 470 x 845 mm	
4.2.2 Performance	Move	Move Plus
Max. weight capacity:	120 kg	
Max. speed:	6.0 km/h	
Max. driving distance:	12Ah: 14 km	
	20Ah: 23 km	
Max. grade ability:	12°	
Horizontal braking distance:	≤ 1.5 m	
Turning diameter:	170 cm	
4.2.3 Electrical components	Move	Move Plus
Brushed motor:	250W*2, DC24V	
Lithium battery (Optional):	24V 12Ah/20Ah	
Charging time of battery:	6-8 hours	
Brushed controller:	SYD 24V	
Automatic brake:	Electromagnetic brake	
Charger DC output:	24V2A or 24V3A to Long Range model with 20A Battery	
Charger AC input:	100 – 240V, 50/60Hz	
4.2.4 Frame and Wheels	Move	Move Plus
Material of frame:	Aluminum alloy	
Caster wheel:	8 inch	
Drive wheel:	12 inch Pneumatic tire (<i>Tire pressure max. 2.5 Bar</i>)	
Anti-Tip device wheel:	2 inch	
4.2.5 Weight	Move	Move Plus
N.W. of wheelchair: (without battery)	26 kg	
N.W. of lithium battery 12Ah:	3 kg/pc	
N.W. of lithium battery 20Ah:	4 kg/pc	

4.3 Electrical connection diagram

Code	Name of Main Components	Code	Name of Main Components
A	Controller driver		
①	Connect to left motor	③	Connect to lithium battery
②	Connect to controller	④	Connect to right motor



5. Preparing for use

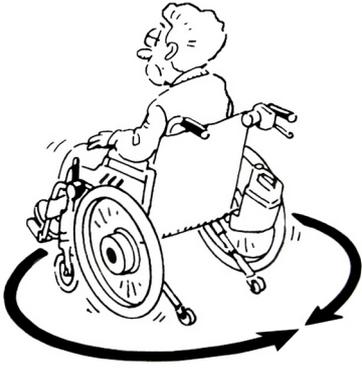
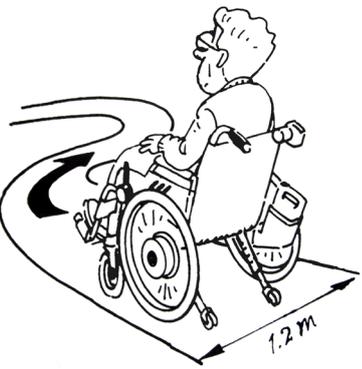
The wheelchair is designed for use both indoors and outdoors. When driving indoors, take care in narrow passages, when passing through doors and entrances and when using lifts, ramps, etc.

When driving outdoors, remember to drive very slowly down steep slopes and to take great care when driving on uneven surfaces, up slopes, on side slopes and over obstacles. Always observe a good safety distance when driving near edges and drops.

We recommend users make repeated test drives in environments where they feel safe to

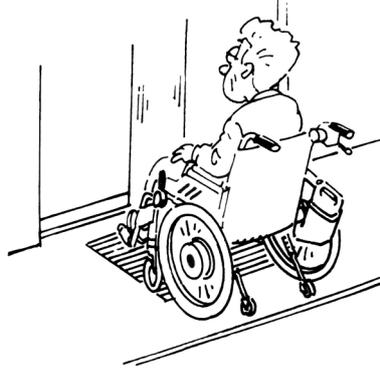
familiarize themselves with how the wheelchair and its accessories behave in different situations before starting to use the wheelchair on public roads and in other public spaces.

5.1 Safety instructions and Practice

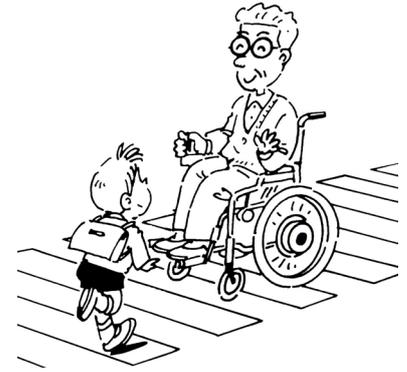
		
<p>① Read this operator's manual until fully understand and learn the functions and features of the electric wheelchair; Practice until having enough ability to operate.</p>	<p>⚠ Operator must be accompanied by carer when driving the wheelchair for the first time.</p>	<p>⚠ Lightly push the joystick forward to move; Release the joystick to stop.</p>
		
<p>⚠ Lightly push the joystick backward to move; Release the joystick to stop.</p>	<p>⚠ Lightly push the joystick to make left or right turn; Release the joystick to stop.</p>	<p>⚠ Lightly push the joystick to practice obstacle avoidance, and practice the speed control accordingly.</p>
		
<p>⚠ Lightly push the joystick direction according to curve direction and practice the speed control accordingly.</p>	<p>⚠ The crossing step should be not higher than 40 mm while normally drive, and have to cross slowly.</p>	<p>⚠ Fast driving: Lightly push joystick straight along and keep to go straight. At this time, please keep vigilant and avoid collisions.</p>



⚠ While drive upslope, the body lean forward to keep the center of gravity, while drive downslope, don't lean forward please. Upslope and Downslope have to be slowly, the slope should be less than 12°.



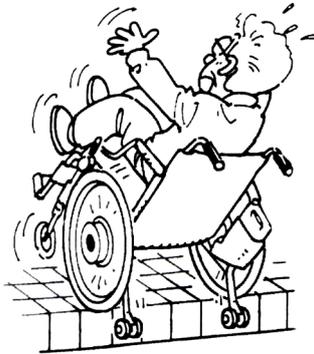
⚠ Operator should pay attention to elevator door open and close interval to avoid a collision while enter or exit the elevator, avoid collisions.



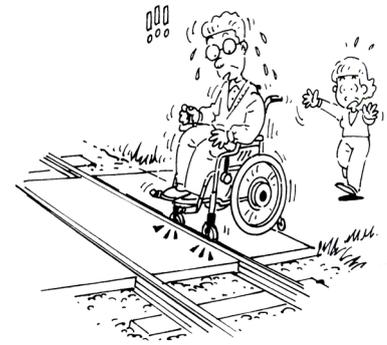
⚠ Operator cross the road or street, should be on the crosswalk, pay attention to the step, pedestrian and traffic.



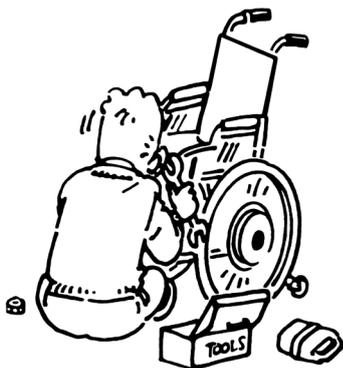
⚠ Operator goes outside, should drive on the sidewalk, don't enter motor lane.



⚠ Operator must be accompanied by a carer when he/she is up or down stairs or higher steps.



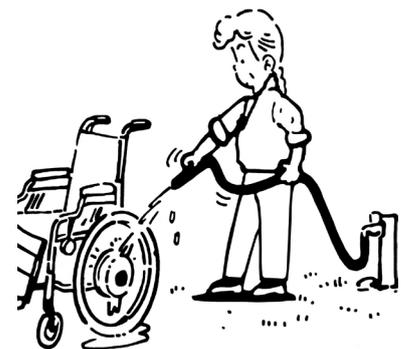
⚠ Operator must be accompanied by a carer when he/she is crossing the railway.



Ⓜ It is forbidden for users to repair without authorization, and it must be repaired by a professional repair shop or maintenance service personnel.



⚠ Children are forbidden to play with this electric wheelchair.



⚠ Forbid to use water to rinse this electric wheelchair directly, should use dry or wet cloth to clean, forbid to use corrosive liquid.

		
<p>⚠ Has to keep the battery away from rain and moist. It should be stored in a cool and ventilated place.</p>	<p>⚠ Children are banned to play with battery, it must be stored in a place which children can't touch.</p>	<p>⚠ Battery should be placed in a cool, dry and well ventilated place while charge or store. Has to keep the battery away from fire and heat source, avoid direct sunlight.</p>

5.2 Unfold or Fold electric wheelchair

Take the wheelchair out of the carton.

	<p>NOTICE Before unpacking, please check whether the carton is damaged, and contact your dealer immediately if there is any damage. If you buy online, it is even more necessary to carefully check whether the carton is damaged during the logistics and transportation.</p>
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5.2.1 Unfold electric wheelchair

The first way to unfold wheelchair		
		
<p>Stand behind the wheelchair, grasp the handle bar with hands, make the wheelchair tilt forward slowly, and lift it up at the same time.</p>	<p>Continue to lift it up until you hear a click sound when the spring pin in the middle is inserted into the fixing hole.</p>	<p>Wheelchair can be unfolded easily.</p>

The second way to unfold wheelchair



Stand on the side of the wheelchair, hold the handle bar with one hand, and push the seat downward with the other hand at the same time.



Continue to push the seat downward until you hear a click sound when the spring pin in the middle is inserted into the fixing hole.



Wheelchair can be unfolded easily.



WARNING

Operator must check and confirm the locker in the middle is locked after unfolding the wheelchair, otherwise it could result in serious injury as well as damage to the wheelchair or other property.



5.2.2 Fold electric wheelchair



Stand on the side of the wheelchair, press the locker plate with one hand, and push the handle bar toward the seat with another hand.



Continue to stand on one side of the wheelchair, hold the handle bar with one hand, grasp the front of the seat frame with the other hand and pull it toward the backrest until the wheelchair is fully folded.



5.3 Flip-up arm support

		
<p>Turn the knob counterclockwise to unlock the arm support.</p>	<p>Pull the arm support to flip-up backwards.</p>	<p>Push the arm support downwards to insert.</p>

5.4 Flip-up foot support

	
	<p>WARNING Do not use footplates as supports when transferring into or out of the wheelchair. The footplates are not designed as load-bearing structures. Excessive force may result in personal injury or property damage, including damage to the wheelchair.</p>

5.5 Head support (Only to Blimo Move Plus, or can be bought separately to Blimo Move)

		
<p>Install the headrest using the clamp: connect the B (big) port to the headrest frame tube and the S (small) port to the backrest</p>	<p>Press and hold the button on the back of the headrest to adjust its height.</p>	<p>The headrest angle is adjustable.</p>

tube, then tighten the screws.

5.6 Electric reclining (Only Move Plus with this function)



Move Plus comes with headrest and controller SY-U as standard configuration.



After powering on, press and hold the lower-left button until the light reaches the middle position, then release.



Press the confirm button on the lower-right side.



Adjust the backrest angle using the joystick: pull it backward to recline the backrest, and push it forward to move the backrest upright.



After pairing the remote control with the controller (Read remote control manual), press the B button to confirm, then press ∇ to recline the backrest or \triangle to be upright.



Backrest angle adjustment range $\leq 125^\circ$

5.7 Install and adjust the anti-tip devices



Pull the latch out of the tube of anti-tip device.	Insert the wheel frame and align the holes on the tubes of anti-tip device and wheel frame.	2 positions for adjustment. The installation method is the same for left and right.
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	<p>WARNING Remain installed anti-tip device to reduce the risk of tipping. Always be aware of the seat position and how it might affect the stability of the wheelchair on different surfaces even with anti-tip device (especially on slopes).</p>
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5.8 Controller installation and adjustment

	
Insert into the tube of arm support and lock.	Release the locker and adjust forward or backward.

	<p>WARNING Never use the controller as a handhold or support, it is not designed as load-bearing structures. Excessive force may result in personal injury or property damage, including damage to the wheelchair.</p>
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5.9 Connection of cables

	
Connect left and right motors to controller	Connect battery to controller

5.10 Start to drive

Check that the controller is correctly fitted and the joystick is in the initial position. Make sure all power cables are connected. Fast turns and driving on uneven surfaces can interfere with your ability to handle the wheelchair safely.

5.10.1 Switch to driving mode



NOTICE

For specific operation interface introduction, please refer to “6. Controller”.

1. Switch the wheelchair to Driving mode by handle levers (as right picture showing);
2. Switch on the power by power button on controller panel;
3. Move the joystick carefully forward to drive forward or backward to back up.
4. Adjust the speed setting with the decrease and increase maximum speed buttons. The wheelchair's electronics allow very slow driving over obstacles. Drive up to the obstacle, then carefully drive over it.



WARNING: Place your feet correctly

Always make sure your feet are correctly and securely positioned on the footplates before you operate the wheelchair. Use foot straps if necessary. Failure to do so increases the risk of personal injury.



CAUTION

Do not take the first test drive alone. The test drive is intended to establish how you and the wheelchair work together and you may need assistance.



WARNING

Take great care when driving on side slopes with an uneven surface (e.g. grass, gravel, sand and snow).



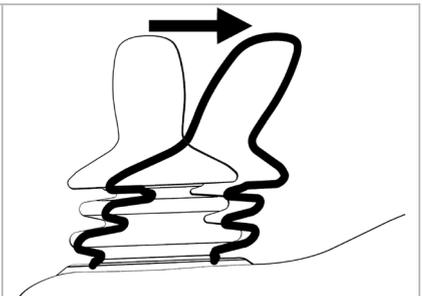
WARNING

If the wheelchair moves in a way that you do not want, **release the joystick immediately!** This always makes the wheelchair stop whatever it is doing.

5.10.2 Joystick error at startup

Do not move the joystick before, during or immediately after the control system is switched on. If the joystick is moved from the initial position, a joystick error may be generated.

Please make sure the joystick is in the initial position, then switch the wheelchair off and on again. If this does not work and still appears error code, contact your dealer.



5.11 Lithium battery, Charger and Charging

How frequently you need to charge the wheelchair's battery will depend on a number of factors including how you use the wheelchair, the temperature and the age of the batteries. All batteries gradually lose capacity as they age.

The most important factor for the life of the batteries is how often they are charged or discharged. If the battery voltage indicator shows that the batteries lose power faster than normal, the batteries could be worn out and need to be replaced.

	<p>NOTICE: Discharged batteries Should the batteries be drained completely, charge them as soon as possible since completely drained batteries may reduce battery service life.</p>
	<p>NOTICE: Charge for batteries every 3 months If the battery will not be used for a long time, it is recommended to charge the battery every 3 months.</p>

To achieve the best service life, never let batteries discharge completely. Always charge the batteries immediately after they have been discharged.

	<p>WARNING: Risk of fire or explosion - charging conditions Use only the charger supplied with your wheelchair. The use of other chargers may damage the batteries, the wheelchair electronics or the charger itself. It may also result in parts becoming overheated, which may entail a greater risk of fire.</p>
	<p>WARNING: Risk of fire or explosion - do not short-circuit Exercise caution when using metallic objects during work with batteries. A short-circuit can easily cause an explosion. Always use safety gloves and goggles.</p>
	<p>WARNING: Risk for overheating, sparks or short-circuit To interrupt the charging process, remove the charger plug from the power before removing the charging jack from the socket in controller, to avoid sparking and unnecessarily high wear on the charging contact. The charger may get hot and must not be covered. The charger must be placed so that it has free space on all sides.</p>

	
<p>Remove lithium battery from wheelchair</p>	<p>Install lithium battery</p>

	<p>INFORMATION</p> <ul style="list-style-type: none"> o The volume of battery depends on the wheelchair you buy. o Contact your dealer to buy battery according to individual needs.
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<p>Use only the charger supplied with your wheelchair.</p>	<p>Charge by the socket in controller.</p>

	<p>NOTICE: Charge the battery</p> <ul style="list-style-type: none"> ○ Make sure the charger connector is fully inserted in the socket in controller. ○ If the power on the wheelchair is turned On during the charging process, it must be switched off again and the charger disconnected before the wheelchair can be driven.
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5.12 Other introductions

5.12.1 Adjust the height of back support

		
<p>Lift up the 2 levers behind the back support.</p>	<p>Hold the handle bar to raise or lower the back support tube to adjust to the height that suits you.</p>	<p>Lock the back tube after adjustment.</p>

	<p>NOTICE It's necessary that operator confirm the handle bar has been locked.</p>
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5.12.2 Back and Seat upholsteries

	
<p>The back pad is fixed by Velcro, which is easy to disassemble and assemble.</p>	<p>The back strap is fixed by Velcro, which is easy to disassemble and assemble.</p>
	
<p>The seat cushion is fixed by Velcro, which is easy to disassemble and assemble.</p>	<p>The seat strap is fixed by Velcro, which is easy to disassemble and assemble.</p>

5.12.3 Brushed motor and Electromagnetic brake

	
<p>Left motor</p>	<p>Right motor</p>
<p>The drive unit consists of an electric motor with a gearbox and electromagnetic brake.</p>	

	<p>WARNING Electromagnetic brakes only work when the wheelchair is in driving mode, the drive wheel is locked. The occupant must get out of the wheelchair when the wheelchair is in hand-pushed mode or manual status.</p>
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The wheelchair is equipped with two electromagnetic brakes which is only work when the wheelchair is in driving mode.



Electromagnetic

Driving mode

Hand-pushed



DANGER

Always engage electromagnetic brakes after the wheelchair has been pushed manually, especially on uneven surfaces and slopes.

5.12.4 Positioning belt

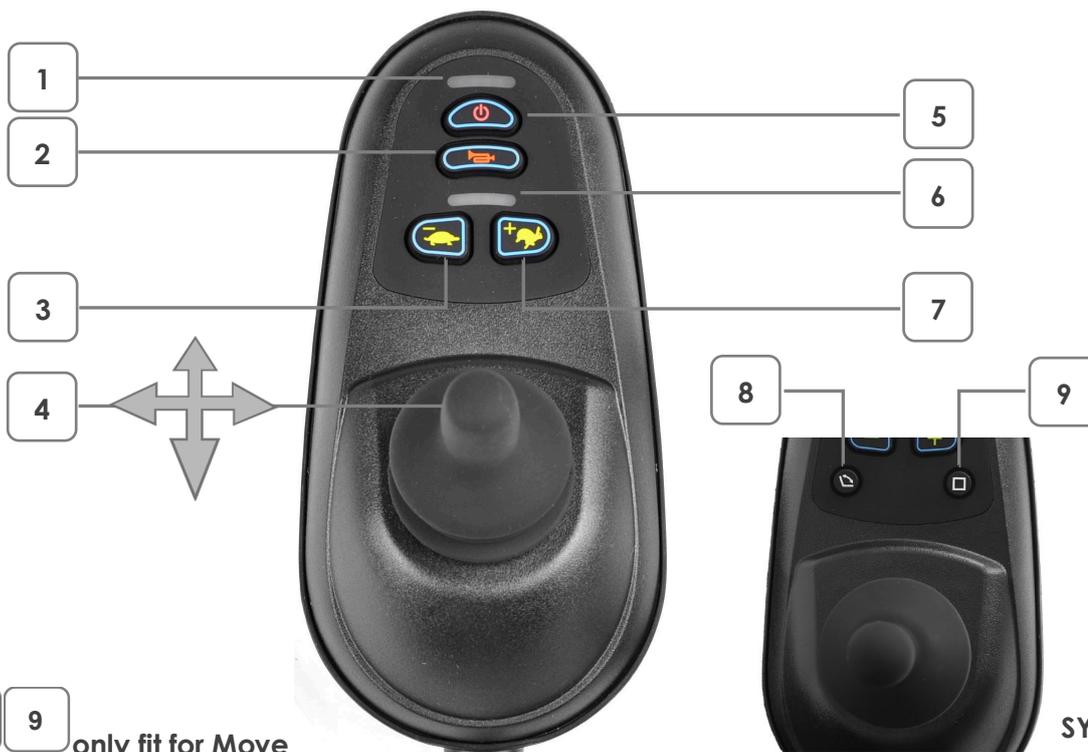


INFORMATION

The wheelchair is not equipped with belt, user purchases according to individual needs. Please pay attention to purchase two-point seat belt. Please refer to the following how to install.

6 Controller

6.1 Controller (SY-D & SY-U)



Note: 8 9 only fit for Move

SY-U

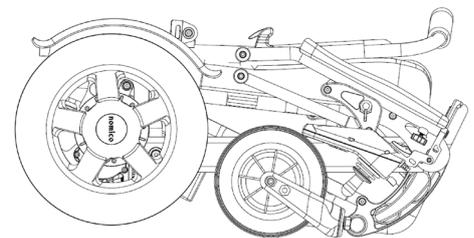
Code	Name of Main Components	Code	Name of Main Components
------	-------------------------	------	-------------------------

1	Battery indicator	6	Speed indicator
2	Horn button	7	Increase maximum speed
3	Decrease maximum speed	8	Backrest angle adjustment
4	Joystick	9	Confirm button
5	Power button On or Off		
<ul style="list-style-type: none"> o The overview picture shows the basic functions of the controller. o The charging socket is located on the front of the controller, this socket may only be used for charging. Connection other electrical devices may damage the control system or affect the wheelchair's EMC (electromagnetic compatibility) performance. 			

7 Transport and Storage wheelchair

7.1 Transport and Storage wheelchair

If you want to transport or store the wheelchair, it is recommended to fold the wheelchair first, which is convenient for carrying and takes up less space. Its light weight and compact size are very suitable for transport and storage.



CAUTION

Disassembled or movable parts (like controller) must either be secured to the wheelchair or removed from it and must be properly secured in the vehicle during transit. This is to prevent loose parts or parts that may come loose from causing injury to the occupants during transit.

7.2 Air transportation

Airlines have different rules regarding wheelchair transportation. Please contact your specific airline for more information and to make sure the wheelchair can be transported safely.

8 Maintenance and Repairs

For the wheelchair to work well, it is important that it be used correctly and regularly maintained. A well maintained wheelchair lasts longer and has a lower risk of defects.



NOTICE

Some repairs may require tools other than those supplied with the wheelchair.

**WARNING**

Always switch off the power before maintenance and repairs.

8.1 Frequency of maintenance and inspection

Recommends compliance with the following maintenance and inspection schedule.

Maintenance and inspection schedule	Daily	Weekl y	Monthl y	Yearly
Check battery level indicator and charge if necessary.	✗			
Check that the controller is not damaged.	✗			
Make sure all removable parts are securely fastened.	✗			
Check tires and inflate as necessary.		✗		
If the wheelchair is equipped with lights and reflectors, make sure they are operational and clean.		✗		
Clean the wheelchair and upholstery.			✗	
Check upholstery, seating, arm pads for wear.			✗	
Check that the brake lever work properly.			✗	
Complete inspection, safety check and service performed by an authorized wheelchair dealer.				✗

8.2 Tools

Use the following tools for maintenance and minor repairs.

 **INFORMATION:** Different wheelchairs use different tools.

	Allen keys 3 mm / 4 mm / 5 mm 6 mm / 10 mm		Socket wrench
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8.3 Cleaning

Regular care and maintenance will prevent unnecessary wear and damage to your wheelchair.

8.3.1 Metal surfaces

Due to the high quality powder coating or liquid baking paint, optimum corrosion protection is guaranteed. Ideally, use a soft cloth or sponge, water and a mild detergent for normal cleaning. Wipe down carefully with a cloth and water, and dry off.

8.3.2 Plastics

For normal cleaning, wash plastic surfaces with a soft cloth, mild detergent and water. Rinse thoroughly and dry with a soft cloth. Do not use solvents or abrasive kitchen cleaners.

8.3.3 Upholstery and cloth

For normal cleaning, wash the upholstery with lukewarm water and a mild, non-abrasive soap. Use a soft cloth or brush. Before the surface dries, wipe off any water or soapy water residues with a clean, dry cloth. Repeat this procedure to remove stubborn dirt or stains. Ink spots can sometimes be removed by washing with soap and water followed by isopropyl alcohol.

9 Troubleshooting

9.1 Troubleshooting guide

The following troubleshooting guide describes a number of faults and events which may occur when you use the wheelchair, together with suggested remedies. Note that the guide cannot describe all the problems and events which may occur and you should always contact your dealer.

Event	Possible cause	Remedy
The wheelchair does not start.	Batteries discharged.	Charge the batteries.
	The cable connection has come loose.	Check all connections and re-connect.
The wheelchair cannot be driven.	Battery charger connected.	Stop charging. Disconnect the charging cable from the wheelchair charger socket.
	The wheelchair is in hand-pushed mode.	Switch to driving mode.
The wheelchair stops while being driven.	The cable connection has come loose.	Check all connections and re-connect.
The wheelchair cannot be charged.	The cable connection has come loose or connect failed.	Check all connections and re-connect.
	The battery is aging or damaged.	Need to replace the battery.
	The charger is damaged.	Need to replace the charger.

9.2 Troubleshooting guide of controller (SY-D)

When hearing the fault alarm sound from the controller, at the same time, the battery indicator light flashes, it indicates the electric wheelchair is in abnormal condition. The meaning of the fault alarm state and the recommended disposal method are shown in the table below.

Fault indicating	Brief description of error or fault	Remedy
1 ring	Undervoltage warning	The battery is low, please charge in time. If the battery is fully charged and still undervoltage alarm, it means the controller is faulty.
2 rings	Left motor disconnected	Check if the power cable of left motor is intact and the connector correctly connected, if the problem persists, swap the left and right motors and connect, it means the

		left motor is faulty if there are 4 rings alarm; it means the controller is faulty if there are 2 rings alarm.
3 rings	Left brake failure	Check if the left motor handle is switched to drive state, the power cable is intact and the connector is well connected, if the problem persists, swap the left and right motors and connect, it means the left motor brake is faulty if there are 5 rings alarm; it means the controller is faulty if there are 3 rings alarm.
4 rings	Right motor disconnected	Check if the power cable of right motor is intact and the connector correctly connected, if the problem persists, swap the left and right motors and connect, it means the right motor is faulty if there are 2 rings alarm; it means the controller is faulty if there are 4 rings alarm.
5 rings	Right brake failure	Check if the right motor handle is switched to drive state, the power cable is intact and the connector is well connected, if the problem persists, swap the left and right motors and connect, it means the right motor brake is faulty if there are 3 rings alarm; it means the controller is faulty if there are 5 rings alarm.
6 rings	Overcurrent warning	Turn off the power and switch motor to drive state, push the wheelchair to check whether it can be pushed smoothly. If it cannot be pushed normally and with resistance, need to disconnect the controller and the motor, it means the motor is short-circuited if it still cannot be pushed, it means the controller is faulty if it can be pushed easily.
7 rings	Joystick is not at the initial position	Turn off the power, release the joystick back to the initial position, and then restart.
8 rings	Controller failure	Please contact with after-sales service.
9 rings	Overload warning	Turn off the power and restart, and make sure the motor is not stuck by foreign objects or terrain.
10 rings	Overvoltage warning	Turn off the power and disconnect the cable of battery, then plug it in again. If the fault still appears, please replace the controller or battery.
11 rings	Overheating warning	Turn off the power and wait for the devices to cool down, then turn on and check for faults. If the fault still appears, please replace the controller.

	<p>NOTICE</p> <p>Turn off the wheelchair and leave it for a few minutes, then restart the wheelchair. If the fault persists, you must turn off the wheelchair and contact your dealer. Write down the information displayed in the controller panel display and pass it on to your dealer.</p>
	<p>CAUTION</p> <p>Do not use the wheelchair until the problem has been remedied or you have received other instructions from your service provider.</p>

10 Limited warranty

Warranty Items	Warranty Period	Warranty Items	Warranty Period
Aluminum frame	24 Months	Brushed controller	12 Months
Brushed motor	12 Months	Charger	12 Months
Lithium battery	12 Months	Non-Durable parts	6 Months

(1) Non-Durable parts cover the following items: tires and tubes for front or rear wheels, seat cushion, back and seat straps, back upholstery, armrest pads, handle grips, plastic parts, etc.

(2) This warranty does not cover: damage arising from normal wear and tear or from other

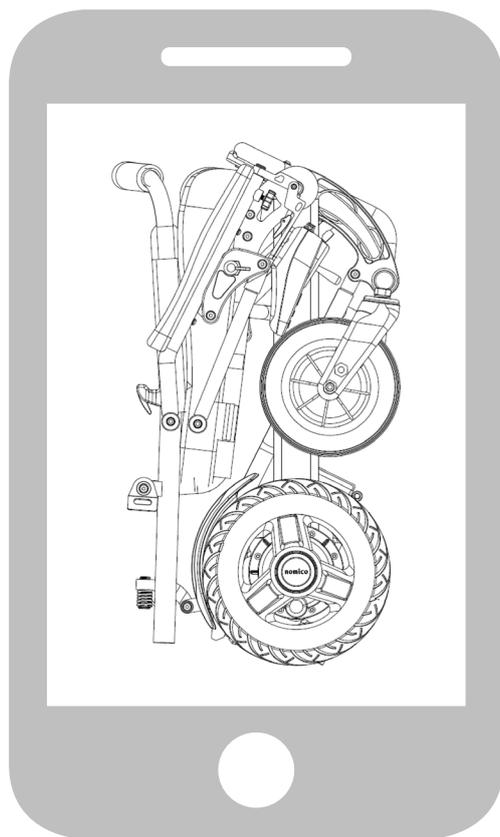
circumstances beyond control.

- (3) The foregoing warranty shall not apply if:
 - The original tag which can show date of manufacture or lot number the has been removed, altered or defaced;
 - Or the wheelchair has been subjected to negligence, accident, improper maintenance or storage, misuse or abuse;
 - Or the wheelchair has been damaged by improper repairs or has been modified;
 - Or free gifts.
- (4) After the warranty expires, spare parts, labor and shipping cost will be charged.
- (5) The shelf life or use life of the wheelchairs and their components could vary pending on the frequency of use or other factors.
- (6) This warranty is limited to the first user and is not transferable.

11 Symbols meaning

Symbol	Introductions	Symbol	Introductions
	UKCA mark		Name and Address of UK responsible person
	Manufacturer Name & Address		Consult instructions for use or consult electronic instructions for use
	Batch code		Date of Manufacture
	Use until year & month (Expiration date / Use-by date)		Serial number
	Warnings and Precautions		Reference number
	Keep away from sunlight		Keep dry
	CE mark		Authorized representative in the European community/Union
	Fragile, handle with care		Consult instructions for use or consult electronic instructions for use
	Medical device		Unique device identifier
	Importer		Distributor

	<p>Manufacturer Information Company: SUZHOU IDEAL MEDICAL CO., LTD. Address: No.88 Huachi Street, Suzhou Industrial Park, Suzhou (215000), Jiangsu, China.</p>
	<p>UK Responsible Person Company: SUNGO Certification Company Limited Address: 3rd floor, 70 Gracechurch Street, London. EC3V 0HR</p>
	<p>European Representative: SUNGO Europe B.V. Address: Fascinatio Boulevard 522, Unit 1.7, 2909VA Capelle aan den IJssel, The Netherlands.</p>



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